

## A B S T R A C T

The invention provides a method of accessing a service via a mobile telephone network in which  
5 instructions are input by means of a mobile telephone and the instructions are transmitted over a data channel of the mobile telephone network to a server, voice recognition means being suitable for interpreting the instructions, and the server being suitable for  
10 performing a task as a function of such interpretation, wherein a parameter relating to the quality of transmission over the data channel of the network is measured, and wherein:

- if the quality parameter is above a certain  
15 threshold, the telephone is put into a mode of operation in which it is capable of taking account of instructions in voice form and of converting them into data for transmission to the server; and

- in the event of the quality parameter being below  
20 the threshold, the telephone is put into a mode of operation in which instructions are input in graphics form and the instructions are transmitted to the server.